

DRAFT

Family Survey **DRAFT**

Introduction

Dear MPS Family:

Milwaukee Public Schools is a diverse district that welcomes all students and prepares them for success in higher education, post-education opportunities, work, and citizenship. To that end, MPS continues to seek input from a variety of stakeholders to help inform district strategic planning for the 2023–24 school year and beyond to best meet the needs of our students, staff, families, and the community.

Please take this family survey that can be completed in approximately 10–15 minutes.

You will have the opportunity to answer other surveys based on your roles in the community (MPS staff or community member). Links to the other surveys are provided at the end of this survey.

The survey will be open until _____.

Demographics

- Number of current MPS students you have.
 - Fill in the box tied to the next question. If you do not have current students in the district, the community survey would be the best option for you to provide feedback. (ADD LINK)

- School(s) your child(ren) attend. Question will repeat one time per number of children indicated.
 - There will be a drop-down box that is repeated for the number of children indicated.
 - Grade-level indication (grade-level groups or individual grade level per school per child)

- Zip code

- Are you Hispanic/Latino?
 - Yes
 - No
 - Do not know/not sure

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- What is your race? (Select one or more responses.)
 - American Indian or Alaska Native
 - Asian
 - Black or African American
 - Native Hawaiian or Other Pacific Islander
 - White
 - Other

Educational Experience at MPS

1. (Operations) Overall, how satisfied are you with your child’s educational experience in MPS for the 2022–23 school year?
 - a. I am very satisfied.
 - b. I am satisfied.
 - c. I am unsatisfied.
 - d. I am very unsatisfied.

2. (Customers, Strategy, Operations) I am aware of the following support services that are available to families. (Mark top three reasons.)
 - a. Literacy services
 - b. Individual education program (IEP) procedures
 - c. Language support
 - d. Parent meetings
 - e. School engagement
 - f. Parent Teacher Association (PTA)/Parent Teacher Organization (PTO)
 - g. Community conversations
 - h. Parent coordinators
 - i. Montessori
 - j. District Multilingual Multicultural Advisory Committee
 - k. Milwaukee Parent Institute
 - l. District Advisory Council (DAC)
 - m. Special Education Liaison for Families (SELF)

Educational Experience at Your School

3. (Operations) What supports do you feel are critical for your child's success? (Mark top three reasons.)
- a. Tutoring
 - b. Before- and after-school programming (CLCs, sports, clubs)
 - c. Summer school
 - d. Saturday school opportunities
 - e. Extended learning opportunities
 - f. Other: __open text box_____
4. What do you want for your child after graduation?
- a. College or other schooling
 - b. A job that can support my child
 - c. The military
 - d. Don't know
5. (Customers) What makes your children's school(s) an excellent place to learn? (Mark top five reasons.)
- a. Safe environment
 - b. Staff is welcoming to students and families
 - c. Consistent communication
 - d. Instruction
 - e. Rigor
 - f. Quality of relationships between staff and families
 - g. Quality of relationships between staff and students
 - h. Quality of relationships between staff and administration
 - i. Quality of relationships between administration and students
 - j. Quality of relationships between administration and families
 - k. Quality of relationships between staff and other staff
 - l. Quality of relationships between students and other students
 - m. Extracurricular activities such as sports, clubs, and the arts
 - n. Before- and after-school tutoring
 - o. Smaller class sizes
 - p. Opportunities for parent and community involvement
 - q. Technology available at the school
 - r. Opportunities to provide input
 - s. End-of-the-year accomplishments such as promotions/graduations, attendance awards (individual and as a classroom or grade level)
 - t. Other: _____open text box_____

6. An improvement in _____ will make my children's school(s) an excellent place to learn. Mark the top five:
- a. The sense of safety in the school environment
 - b. The sense that staff are welcoming to students and families
 - c. Consistent communication
 - d. Instruction
 - e. Rigor
 - f. Quality of relationships between staff and families
 - g. Quality of relationships between staff and students
 - h. Quality of relationships between staff and administration
 - i. Quality of relationships between administration and students
 - j. Quality of relationships between administration and families
 - k. Quality of relationships between staff and other staff
 - l. Quality of relationships between students and other students
 - m. Extracurricular activities such as sports, clubs, and the arts
 - n. Before- and after-school tutoring
 - o. Smaller class sizes
 - p. Opportunities for parent and community involvement
 - q. Technology available at the school
 - r. Opportunities to provide input
 - s. End-of-the-year accomplishments such as promotions/graduations, attendance awards (individual and as a classroom or grade level)
 - t. Other: _____ open text box _____
7. (Customers, Leadership with the addition of letter F) I chose my students' school because of the following (mark the top three reasons):
- a. Proximity to home/work
 - b. Reputation
 - c. Program offerings
 - d. School leadership/school staff
 - e. Governance councils (PTA, student council, etc.)
 - f. Awareness of external factors that impact learning
 - g. Availability of transportation services
 - h. Other please specify _____ open text box _____

8. (Customers) Does your school apply policies and procedures clearly and consistently?
 - a. Yes
 - b. No

9. (Customers) Do you feel your family is treated with (check all that apply):
 - a. Dignity
 - b. Respect
 - c. Equity
 - d. Fairness
 - e. Kindness

10. (Customers) Do teachers at your child's school connect with parents and families?
 - a. Yes (in what ways?) _____
 - b. No

11. I feel the school is a welcoming environment.
 - a. Strongly agree
 - b. Agree
 - c. Neutral
 - d. Disagree
 - e. Strongly disagree

12. I receive opportunities to provide feedback and share ideas regarding my school's improvement plan and educational programs.
 - a. Strongly agree
 - b. Agree
 - c. Neutral
 - d. Disagree
 - e. Strongly disagree

13. I feel the school offers opportunities to participate in decisions affecting the school community and regularly solicits my feedback.
 - a. Strongly agree
 - b. Agree
 - c. Neutral
 - d. Disagree
 - e. Strongly disagree

14. (Strategy) What additional programs should be funded at your school? (Mark top three choices.)
 - a. International Baccalaureate (IB) courses
 - b. Advanced Placement (AP) courses
 - c. Language immersion programs
 - d. Montessori programming
 - e. Sports
 - f. Clubs
 - g. Dual enrollment (high schools)
 - h. Internships
 - i. Other please specify _____ open text box _____

15. How often do you participate in school-related activities/events?
 - a. Almost all the time
 - b. Most times
 - c. Sometimes
 - d. Almost never

16. What would make it easier/more likely for you to participate/attend school-related activities?
 - a. Increased use of remote viewing and interaction platforms such as Zoom or Google Meet
 - b. A variety times that the activities and events are offered
 - c. Transportation
 - d. Childcare services
 - e. Location in the school
 - f. Location of the meeting if not at the school
 - g. Other ___ open ended text box _____

Communication and Information

17. (Operations) The methods of communication that I prefer the most are the following (select the top three):

- a. Emails
- b. Text alerts
- c. Television spots
- d. Radio ads
- e. Apps notifications
- f. Automated telephone messages
- g. Friday Family Newsletter
- h. Person-to-person at my school
- i. The MPS website
- j. MPS Parent Portal
- k. Communication offered in a language other than English
- l. Other method(s) not listed (please indicate in the space provided) ___open text box_____

18. (Operations) Does your family have a Parent Portal account?

- a. Yes (skip to 6)
- b. No (go to 5)

19. (Customers) The Parent Portal offers information such as how your child is performing in their classes and communication from the school and district. Would you like to know more about the Parent Portal? If so, please provide your email address below.

- a. Yes (form box)
- b. No (no form box)
- c. Form box for email address

20. (Strategy, Operations, Customers) If you are interested in knowing more about the district/school budget, what ways would help you access more information? Mark all that apply.

- a. An executive summary
- b. Video overview
- c. Help sessions
- d. More prominence on the MPS website
- e. I am not interested

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Open-Ended Final Thoughts

21. Is there anything else you want to let us know that we have not asked?
Open-ended textbox