



## REPORT TO THE MILWAUKEE BOARD OF SCHOOL DIRECTORS: DECEMBER 2019

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The Office of Accountability and Efficiency (OAE) was established to enhance transparency, oversight, and accountability to the District's financial operations; to evaluate fiscal performance; and to recommend solutions in furtherance of fiscal stewardship of Milwaukee Public Schools.

The Office of Accountability and Efficiency continues to make progress on a broad strategic planning process, which began in July 2019. The goals of the strategic planning process are as follows:

- Goal One: Evaluate the work conducted by OAE since inception, evaluate the office capacity used for recurring work and required for non-recurring work, and review relevant policies and procedures
- Goal Two: Reaffirm or revise the mission, vision, and responsibilities of the office, reaffirm or revise relevant policies and procedures, and establish future priorities
- Goal Three: Introduce an annual plan of work, including metrics for plan evaluation

This month, the OAE completed phase two of the strategic planning process: strategic alignment. A tool to analyze strengths, weaknesses, opportunities, and threats as it relates to seven alignment elements was utilized by all OAE team members during this process. Findings from the tool include opportunities for: increased data tracking and analysis, including predictive analysis; increased information sharing, including public reporting; and scaled processes for broader impact. These findings, and others, will be used to inform the development of an annual work plan beginning in January 2020.

### *Accountability and Efficiency Services*

Between November 13, 2019 and December 10, 2019, Accountability and Efficiency Services fulfilled five requests for information, one research request, and two process improvement projects. Additionally, Accountability and Efficiency Services also completed participation in one Board advisory committee and completed implementation of Board-adopted resolution 1920R-006 regarding the Early Retirement Window.

Accountability and Efficiency Services also continued to support the District's implementation of Administrative Policies 3.09 and 6.35.

### *Contract Compliance Services*

Contract Compliance Services participated on a panel within the Ensuring Economic Equity: An Industry Best Practices Summit hosted by the Milwaukee 2020 Host Committee on November 22, 2019. Leaders from a wide array of industries gathered to engage in critical conversations about best practices for economic equity inclusion. Attendees received information about Milwaukee Public Schools' policies and civic initiatives affecting Historically Underutilized Businesses, Communities in Need, and student engagement efforts. Furthermore, the event focused on creating opportunities for businesses owned by people of color, women, LGBTQ communities, veterans, and those with disabilities, regardless of their political beliefs or partisan affiliations.

Additionally, the Contract Compliance Services team hosted a mini job readiness training session at the request of school leaders from Pulaski and Carmen Southeast campus. More than fifty students participated within the four-hour session at the Pulaski campus and benefited from the hands-on, interactive training session focused on personal and professional development. The session included mock interviews to introduce students to Milwaukee Public Schools contractors and vendors interested in hiring interns for their contract requirements.

Contract Compliance Services also continues to support the District's implementation of Administrative Policies 3.10 and 3.13.