

(ATTACHMENT 9) ACTION ON THE AWARD OF EXCEPTION TO BID REQUESTS



COMPLETELINK® 2.0
AT&T ILEC Confirmation of Service Order
Provided Pursuant to Standard Service Publication Rates and Terms

Contract Requisition CR053738
Contract Number C030332
Vendor Number V010608

Customer: MILWAUKEE BOARD OF SCHOOL DIRECTORS
Street Address: 5225 W. VLIET STREET
City: MILWAUKEE State/Province: WI
Zip Code: 53208 Country: USA
Customer Contact (for Notices): Name: CHAD MEYER, Title: IT DIRECTOR, Street Address: 5225 W. VLIET STREET, City: MILWAUKEE, State/Province: WI, Zip Code: 53208, Country: USA, Telephone: 414.475.8660, Fax: N/A, Email: MEYERCA@MILWAUKEE.K12.WI.US
AT&T Contact (for Notices): Name: TERESA ROUBAL, Street Address: 301 E MILWAUKEE ST, City: JANESVILLE State/Province: WI, Zip Code: 53545 Country: USA, Telephone: 608.436.5406 Fax: N/A, Email: TR796D@ATT.COM, Sales/Branch Manager: ISIAH BXOSKIE, SCVP Name: Sales Strata: SLED Sales Region: EAST
AT&T Solution Provider or Representative Information (if applicable) []
Name: Company Name:
Agent Street Address: City: State: Zip Code:
Telephone: Fax: Email: Agent Code

Customer agrees to subscribe to the CompleteLink® 2.0 discount program, in accordance with this Confirmation of Service Order ("CSO") subject to the following, which are incorporated by reference: (a) THE TERMS OF THE APPLICABLE TARIFF, IF THE SERVICE IS OFFERED PURSUANT TO TARIFF; OR (b) THE AT&T BUSINESS SERVICES AGREEMENT (BSA) FOUND AT http://www.corp.att.com/agreement/ IF THE SERVICE IS NOT OFFERED PURSUANT TO TARIFF. The applicable AT&T Service Publication(s) are identified in Section 1. The terms and conditions provided in this CSO are provided herein for convenience only and do not supersede or modify any applicable Service Publication. In the event of a change to the applicable Service Publication, such change shall be incorporated by reference herein.

The Effective Date of this CSO is the date signed by the last party.

AT&T California currently provides billing and collections services to third parties, which may place charges that Customer authorizes on its bill. To the extent that AT&T California makes blocking of such charges available, Customer may block third-party charges from its bill at no cost.

Customer (by its authorized representative) AT&T (by its authorized representative)
By:
Printed or Typed Name:
Title:
Date:

For AT&T internal use only

Is this CompleteLink 2.0 associated with ABN Complete? [] YES [x] NO

Sales must submit to Contract Management (CM): 1) Customer executed CSO, and 2) a duplicate of this CSO as a Word document, not a PDF file, OR an Excel list of the BTNs.

By: Keith P. Posley, Ed.D., Superintendent of Schools

Date:

By: Robert E. Peterson, President Milwaukee Board of School Directors

Date:

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1. DISCOUNT PROGRAM, SERVICE PROVIDER AND SERVICE PUBLICATION

Discount Program	CompleteLink® 2.0*
Customer must separately order services to which CompleteLink 2.0 applies.	

Service Provider (Select all that apply.)	Service Publication (incorporated by reference)	Service Publication Location
<input type="checkbox"/> AT&T Arkansas	AT&T Arkansas Guidebook, including Part 4, Section 5	http://cpr.att.com/guidebook/ar/index.html
<input type="checkbox"/> AT&T California	AT&T California Guidebook, including Part 9, Section 3	http://cpr.att.com/guidebook/ca/index.html
<input type="checkbox"/> AT&T Illinois	AT&T Illinois Guidebook, including Part 4 Section 5	http://cpr.att.com/guidebook/il/index.html
<input type="checkbox"/> AT&T Indiana	AT&T Indiana Guidebook, including Part 4, Section 2	http://cpr.att.com/guidebook/in/index.html
<input type="checkbox"/> AT&T Kansas	AT&T Kansas Guidebook, including Part 4, Section 5	http://cpr.att.com/guidebook/ks/index.html
<input type="checkbox"/> AT&T Michigan	AT&T Michigan Guidebook, including Part 4, Section 5	http://cpr.att.com/guidebook/mu/index.html
<input type="checkbox"/> AT&T Missouri	AT&T Missouri Guidebook, including Part 4, Section 5	http://cpr.att.com/guidebook/mo/index.html
<input type="checkbox"/> AT&T Ohio	AT&T Ohio Guidebook, including Part 4, Section 2	http://cpr.att.com/guidebook/oh/index.html
<input type="checkbox"/> AT&T Oklahoma	AT&T Oklahoma Guidebook, including Part 4, Section 5	http://cpr.att.com/guidebook/ok/index.html
<input type="checkbox"/> AT&T Texas	AT&T Texas Guidebook, including Part 4, Section 5	http://cpr.att.com/guidebook/tx/index.html
<input checked="" type="checkbox"/> AT&T Wisconsin	AT&T Wisconsin Guidebook, including Part 4, Section 2	http://cpr.att.com/guidebook/wg/index.html

2. TERM and EFFECTIVE DATES

Term:	2 years
Start Date of Term:	Upon initial implementation of Discount Program in the applicable AT&T systems
Effective Date of Rates and Discounts:	Start Date of Term
Rates Following Termination or Expiration of the Term:	Service Publication rates for Eligible services (as described in the applicable Service Publication) in effect at time of termination or expiration of the Term

3. MINIMUM ANNUAL REVENUE COMMITMENT (MARC) / MAXIMUM ANNUAL DISCOUNT

MARC* / Maximum Annual Discount	\$ 1,200 / \$ 240
* Contributory Services, as described in the applicable Service Publication, billed under BTNs in section 7 <u>before</u> the application of discounts and credits.	

4. RATES and DISCOUNTS

The rates and discounts below are listed for convenience only. If there is conflict between any rate or discount below and the corresponding Service Publication rate or discount in effect on the Effective Date, the Service Publication will control.

MARC Volume Discount (applies to Eligible services and may not exceed the Maximum Annual Discount)			
1 Year Term	1 Year Term	2 Year Term	2 Year Term
2% – MARC \$1,200	6% – MARC \$50,000	3% – MARC \$1,200	7% – MARC \$50,000
2% – MARC \$3,000	7% – MARC \$75,000	3% – MARC \$3,000	8% – MARC \$75,000
3% – MARC \$7,000	8% – MARC \$100,000	4% – MARC \$7,000	9% – MARC \$100,000
4% – MARC \$12,000	8% – MARC \$125,000	5% – MARC \$12,000	9% – MARC \$125,000
4% – MARC \$18,000	9% – MARC \$150,000	5% – MARC \$18,000	10% – MARC \$150,000
5% – MARC \$25,000	10% – MARC \$200,000	6% – MARC \$25,000	11% – MARC \$200,000
5% – MARC \$35,000		6% – MARC \$35,000	

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Business Access Line Rates:

State	Monthly Recurring Rate, per Line
AR, IN, KS, MO, OK, TX	\$44.00
KS - EAS	\$51.00
CA, IL, MI, OH, WI	\$33.00

PBX Analog Trunk Discounts:

State	1 Year	2 Year
AR, KS, MO, OK, TX	10%	10%

Optional Features: Optional Features Discount (applies to Central Office Optional Features as described in the applicable Service Publication)	Discount
	40%

Local Usage Rates/Discounts:

State	Per Minute Rate	
	1 Year	2 Year
CA - Zone 1	\$0.019	\$0.019
CA - Zone 2	\$0.019	\$0.019
CA - Zone 3	\$0.024	\$0.024
IL - Band A	\$0.016	\$0.016
IL - Band B	\$0.034	\$0.034
IL - Band C	\$0.055	\$0.051

State	Per Message Rate	
	1 Year	2 Year
MI	\$0.090	\$0.090
OH	\$0.070	\$0.070
WI	\$0.110	\$0.110

Local Usage Service Level Discount: For BTNs listed in section 7 that include a combination of Exchange Access Lines and/or Centrex with ISDN PRI and PBX Trunks. (Does not apply to per message rate listed above.)

State	Discount
MI	35%
OH	15%
WI	30%

Rates – IntraLATA/Local Toll Per Minutes of Use (MOU) - Intrastate:

State	1 Year	2 Year
IL, IN, MI, OH, WI	\$0.055	\$0.054
AR, KS, MO, OK, TX	\$0.100	\$0.100
CA	\$0.060	\$0.060

Rates – IntraLATA Long Distance Usage Per Minutes of Use (MOU) - Interstate:

State	1 Year	2 Year
IL, IN, MI, OH, WI	\$0.120	\$0.115

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5. SHORTFALL CHARGE

Shortfall Charge:	if Customer fails to meet the MARC in any completed year of the Term, the difference between the MARC and the actual billings for Contributory Services
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6. EARLY TERMINATION CHARGE

Main BTN State	Early Termination Charge
AR, CA, KS, IN, MI, MO, OH, OK, TX, WI	With No IL BTNs <ul style="list-style-type: none">50% of the unsatisfied MARC (after application of any Shortfall Charges) for the balance of the Term With IL BTNs <ul style="list-style-type: none">MARC is prorated for amount of MARC Eligible Charges in IL and outside IL<ul style="list-style-type: none">For IL BTNs, IL MARC Termination Charge; plusFor non-IL BTNs, 50% of the unsatisfied MARC (prorated after application of any Shortfall Charges) for the balance of the Term
IL	<ul style="list-style-type: none">the amount of unearned discounts for the 12-month period immediately preceding Customer's early termination ("IL MARC Termination Charge"). Unearned discounts are calculated by subtracting the discounted charges for Eligible services actually incurred during the twelve months immediately preceding termination from the discounted charges for those Eligible services that Customer would have incurred during that period under the longest CompleteLink 2.0 term for which the Customer would have actually qualified based upon the actual term of service (or Service Publication month-to-month rates for those Eligible services if the Customer would not have qualified for any CompleteLink 2.0 term)

7. BILLING TELEPHONE NUMBER (BTN) LIST

Eligibility: (max. of 1,000 BTNs)	<p>All BTNs listed below or in an attachment:</p> <ul style="list-style-type: none">must be valid business lines;may not be Consolidated or Special Bill Numbers;may not include Bill-Under, Working Telephone Numbers (WTNs), Account Telephone Numbers (ATNs), Cross Reference, Pager, Cell Phone, Pay Phone, Directory Advertising, Toll Free (800, 866, etc.) or Residential Numbersare all of the BTNs intended by Customer to be included on Effective Date <p>To qualify as an Eligible or Contributory Service, a service must be billed under one of the listed BTNs or under a BTN added by Customer through Customer's AT&T Sales Contact.</p>
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BTN List follows

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BTN LIST

Main BTN, with area code and customer code:	4144755616514	State of Main BTN: (ex: IL)	WI
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Area Code, Prefix, Line #, Customer Code (no dashes, example: 312 555 1234 xxx, or 3122551234xxx)	BTN State (ex: IL)	Area Code, Prefix, Line #, Customer Code (no dashes, example: 312 555 1234 xxx, or 3122551234xxx)	BTN State (ex: IL)	Area Code, Prefix, Line #, Customer Code (no dashes, example: 312 555 1234 xxx, or 3122551234xxx)	BTN State (ex: IL)
4144445221687	WI	4143449758227	WI	4143449780994	WI
4148710930359	WI	4148710931960	WI	4143747723618	WI
4144456439712	WI	4145462978124	WI	4144647030172	WI
4143279087066	WI	4143279088276	WI	4146455271636	WI
4143747727097	WI	4146455312855	WI	4148710932975	WI
4148710933146	WI	4143536254425	WI	4144820625300	WI
4142781145871	WI	4143449781369	WI	4143532921031	WI
4144647045944	WI	4142590653513	WI	4147781850264	WI
4144812059740	WI	4146455077553	WI	4144647060347	WI
4143931547145	WI	4146454952001	WI	4144647088451	WI
4145629079208	WI	4142781159461	WI	4147711766714	WI
4143728578985	WI	4144424961946	WI	4144812060633	WI
4144647092995	WI	4148170437948	WI	4144647204013	WI
4146716211247	WI	4144820627532	WI	4146453911252	WI
4148710934107	WI	4144890782457	WI	4144647221382	WI
4142739872498	WI	4143747715114	WI	4144647246612	WI
4147781892024	WI	4144647256016	WI	4143279085900	WI
4144820652533	WI	4143553942572	WI	4146454822065	WI
4148710935409	WI	4148710936655	WI	4143728580170	WI
4142816427121	WI	4144647269217	WI	4142781172966	WI
4142241680675	WI	4143544388804	WI	4146455353814	WI
4144647334444	WI	4143728581714	WI	4146454893928	WI
4145413302144	WI	4145462970413	WI	4144647379853	WI
4144647363148	WI	4143544394047	WI	4149679488598	WI
4147781863651	WI	4147781886957	WI	4143518434201	WI
4146454914652	WI	4144424975064	WI	4143747716310	WI
4146455129213	WI	4143728582196	WI	4144820629790	WI
4144820630843	WI	4143250878349	WI	4143728583894	WI
4143449785709	WI	4146455541870	WI	4143728587917	WI
4143728595293	WI	4143728597897	WI	4144611726204	WI

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4143747718895	WI	4143728588579	WI	4144647396268	WI
4143728596510	WI	4146451332338	WI	4142915102429	WI
4146454917355	WI	4143420977465	WI	4147781845696	WI
4144647394035	WI	4143747719316	WI	4146455615538	WI
4143533769109	WI	4144647428377	WI	4143459017887	WI
4143322539406	WI	4144628186587	WI	4143420982277	WI
4143421107900	WI	4148710938355	WI	4143420998797	WI
4143931540322	WI	4143533580898	WI	4144820646139	WI
4144628146124	WI	4143533822881	WI	4143834187368	WI
4146455148314	WI	4146455618747	WI	4142739874014	WI
4142573614367	WI	4143747720816	WI	4146455685331	WI
4144812068246	WI	4144649058850	WI	4144647456945	WI
4143728590179	WI	4143747730230	WI	4146455694866	WI
4146438820698	WI	4143533847945	WI	4149679499208	WI
4146454973797	WI	4143250982917	WI	4143728592159	WI
4143747721868	WI	4144647551892	WI	4148710939459	WI
4143421048231	WI	4143518722846	WI	4144647600385	WI
4146454980177	WI	4145462971398	WI	4143449786267	WI
4149310390021	WI	4143449789975	WI	4143533868745	WI
4146438984722	WI	4144628249764	WI	4143578144873	WI
4144615433419	WI	4148710941527	WI	4144812062206	WI
4142828285226	WI	4146455175053	WI	4143544399983	WI
4144470445151	WI	4143421105555	WI	4143532683135	WI
4145462973347	WI	4149310393363	WI	4143449801369	WI
4143728594190	WI	4145462975765	WI	4144820647831	WI
4144820650668	WI				