

MILWAUKEE BOARD OF SCHOOL DIRECTORS  
PROFESSIONAL SERVICES CONTRACT  
FIRST MODIFICATION

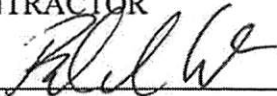
On November 16, 2017, the Milwaukee Board of School Directors ("MPS") and Language Line Services, Inc. ("Contractor") entered into Professional Services Contract number C026975 ("Contract") with a term of November 20, 2017 through June 30, 2018. The Contract, (¶ 2), provided for two additional one-year extensions upon mutual written consent of the parties and in consideration of the performance metrics listed therein. As such, the Contract was extended for a second term, from July 1, 2018 through June 30, 2019 ("Year 2"), under the same terms and conditions as set forth in the Contract, except as specifically set forth in the First Extension and Modification ("the First Extension").

In accordance with ¶ 20 of the Contract, the parties modify those terms and conditions identified below.

**MODIFIED TERMS:**

1. Paragraph 30 of the Contract, and Paragraph 2 of the First Extension is modified as follows: "The HUB requirement on this Contract is 5%" is deleted and replaced with, "The HUB requirement on this Contract is 0%".

CONTRACTOR

By:   
 BONAVENTURA A. CAVALIERE  
 CHIEF FINANCIAL OFFICER  
 LANGUAGE LINE SERVICES

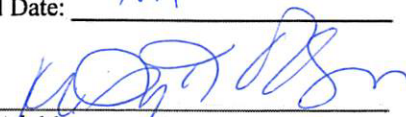
Date: 10/25/18

Language Line Services, Inc.  
1 Lower Ragsdale Drive, Building 2  
Monterey, CA 93940  
(831) 648-5537

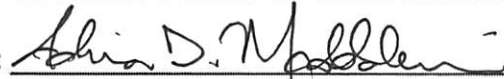
Tax ID: XXXXXXXXXX

Budget code: OGA-0-0-SSF-CI-ECTV

Board Approval Date: NA

Reviewed By:   
 Risk Management

MILWAUKEE BOARD OF SCHOOL DIRECTORS

By:   
 Adria D. Maddaleni, J.D.  
 Director, Procurement & Risk Management

Date: 11/7/18

By: Not Required  
 Keith P. Posley, Ed.D.  
 Interim Superintendent of Schools

Date: \_\_\_\_\_

By: Not Required  
 Mark A. Sain, President  
 Milwaukee Board of School Directors

Date: \_\_\_\_\_

Date: 11-7-18