Milwaukee Public Schools (MPS)

Compensation Analysis:
Preliminary Findings

Gallagher Human Resources \& Compensation Consulting
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## Gallagher

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## Study Scope \& Sources

## Objectives of the Compensation study:

- Collect market salary data to represent the local K-12 industry and labor market.
- Compare current pay and salary ranges of Milwaukee Public Schools (MPS) to the market data and provide recommendations and next steps for MPS consideration.
- Assess current Administrators \& Supervisors Council (ASC) salary structure and provide considerations for adjustments and placements of benchmark jobs.
- Determine short and long term recommendations.
- Provide administrative guidelines for the ongoing maintenance of the system.


## Study Scope \& Sources

Gallagher and the MPS identified 82 benchmark jobs:

- 78 of these benchmark jobs have incumbents
- Market data identified for 67 of these benchmark jobs
- Represents approximately $65 \%$ of employees in the scope of the study, Administrator and classified positions
- 46 of the benchmark jobs represent the ASC salary structure, supporting the broader assessment of this specific salary structure.

Market data is a valuable benchmarking tool used to make informed decisions about the organization's compensation programs and pay practices compared to those offered by peers. Market data helps: Determine how pay for benchmark positions compares to peers you compete with for talent.

Considerations:

- Market data is incomplete - does not represent the full market, as not all organizations participate in surveys, does not exist for all jobs
- Market data is dated - per legal requirements, market data is a minimum of 3 months old
- Base Pay only - the market data is base pay only, does not include the broader benefits or the concept of Total Rewards


## Study Scope \& Sources

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Insurance $\mid$ Risk Management $\mid$ Consulting

## Market data was from survey sources



## Compensation Study - Methodology



## Data Review:

Review job matches based on
descriptions, perform statistical outlier analysis.


Data Aging:
Data collected will be adjusted to July 1, 2023 based on the WorldatWork budget trend report.


## Geographic Adjustments:

All data will be adjusted geographically to reflect the "cost of labor" for the South Eastern Wisconsin area as calculated by the Economic Research Institute (ERI).

## Compensation Study - Methodology



## Salary <br> Representation:

All data was transferred to Hourly rates.


Individual Position Comparisons:
Base Salaries- $25^{\text {th }}, 50^{\text {th }}$ (Median), and $75^{\text {th }}$ Percentiles

Salary Ranges - Average Minimum, Midpoint, and Maximum


> Aggregate Comparisons:

Aggregate comparisons covering benchmark
jobs will be calculated to assess the overall competitiveness.

## Compensation Study - Methodology

- We collected base pay data of comparator organizations and analyzed the data at the 25th, 50th, and 75th percentile of actual pay and pay ranges.
- Percentiles were calculated using average actual pay:
- Market 25 th percentile is the point where $25 \%$ of data falls below and $75 \%$ of data falls above.
- Market 50th percentile (median) is the point where 50\% of data falls below and $50 \%$ of data falls above.
- Market 75th percentile is the point where $75 \%$ of data falls below and $25 \%$ of data falls above.


Market Data Spread

## Compensation Study - Comparisons

- For the overall comparison to the market, the percentage difference was calculated between the MPS's actual salary and salary structure with the market:
- Positive (+) figures indicate that the school district pays above the market - Negative (-) figures indicate that the school district pays below the market
- The figures on the following page are aggregate differences to show the overall comparison to the market and do not reflect recommended changes
- The following guidelines are used when determining the competitive nature of current actual compensation:



## Compensation Study - Comparisons

- We calculated the overall difference between MPS benchmark jobs and the market $50^{\text {th }}$ percentile for comparison.
- The $50^{\text {th }}$ percentile represents the competitive market, or the middle of the market, and the target pay level for a majority of organizations.
- Individual jobs may have a greater variance from the market. Comparisons by position have been provided under separate cover.
- Factors such as performance and time in position impact actual salaries and have an impact on the differences between the MPS and the market actual salaries for individual jobs.
- Market Comparisons for the salary structure focused on the ASC salary structure due to the existence of a formal salary structure, not just individual rates or ranges per job titles.
- We looked at other positions that are outside of the ASC structure. Some of those positions were paraprofessionals, secretaries and safety assistants.


## Compensation Review

On an overall basis of all jobs combined, the percentage that the MPS is above or below the market is shown in the table below (based on FY23 Salary data):

## Summary Comparison

|  | Market <br> 25th | Market <br> 50 th | Market <br> 75th | Range <br> Minimum | Range <br> Midpoint | Range <br> Maximum |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: |
| Benchmark Summary - Custom | $3.5 \%$ | $-5.6 \%$ | $-13.0 \%$ | $n / a$ | $n / a$ | $n / a$ |
| Benchmark Summary - Published | $12.1 \%$ | $-2.7 \%$ | $-13.5 \%$ | $-2.6 \%$ | $-8.9 \%$ | $-9.4 \%$ |
| Benchmark Summary - Full Market* | $10.2 \%$ | $-3.4 \%$ | $-12.6 \%$ | $-2.6 \%$ | $-8.9 \%$ | $-9.4 \%$ |


| Summary Comparison - ASC Salary Structure |  |  |  |  |  |  |  |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Market | Market | Market | Range | Range | Range |  |
|  | $\mathbf{2 5 t h}$ | 50th | 75th | Minimum | Midpoint | Maximum |  |
| Benchmark Summary - Custom | $6.7 \%$ | $-1.1 \%$ | $-8.8 \%$ | $n / a$ | $n / a$ | $n / a$ |  |
| Benchmark Summary - Published | $6.5 \%$ | $-8.6 \%$ | $-18.1 \%$ | $-2.0 \%$ | $-9.2 \%$ | $-13.9 \%$ |  |
| Benchmark Summary - Full Market* | $5.1 \%$ | $-9.1 \%$ | $-20.0 \%$ | $-2.0 \%$ | $-9.2 \%$ | $-13.9 \%$ |  |

## Compensation Review - with 8\%

MPS has implemented an 8\% adjustment to the structures and actual pay of employees, the table below shows the impact of the update. These tables also include updates to the census, revisions of job matches, and updates of assigned salary ranges:

## Summary Comparison

|  | Market <br> 25th | Market <br> 50th | Market <br> 75th | Range <br> Minimum | Range <br> Midpoint | Range <br> Maximum |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: |
| Benchmark Summary - Custom | $11.8 \%$ | $1.9 \%$ | $-6.1 \%$ | $n / a$ | $n / a$ | $n / a$ |
| Benchmark Summary - Published | $21.0 \%$ | $5.1 \%$ | $-6.6 \%$ | $5.2 \%$ | $-1.6 \%$ | $-2.2 \%$ |
| Benchmark Summary - Full Market* | $19.0 \%$ | $4.3 \%$ | $-5.6 \%$ | $5.2 \%$ | $-1.6 \%$ | $-2.2 \%$ |


| Summary Comparison - ASC Salary Structure |  |  |  |  |  |  |  |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Market | Market | Market | Range | Range | Range |  |
|  | $\mathbf{2 5 t h}$ | 50th | 75th | Minimum | Midpoint | Maximum |  |
| Benchmark Summary - Custom | $15.2 \%$ | $6.8 \%$ | $-1.6 \%$ | $n / a$ | $n / a$ | $n / a$ |  |
| Benchmark Summary - Published | $15.0 \%$ | $-1.3 \%$ | $-11.5 \%$ | $5.8 \%$ | $-1.9 \%$ | $-7.0 \%$ |  |
| Benchmark Summary - Full Market* | $13.5 \%$ | $-1.8 \%$ | $-13.6 \%$ | $5.8 \%$ | $-1.9 \%$ | $-7.0 \%$ |  |

Overall the update has moved MPS into a highly competitive position with all market data cuts.

## Review MPS Salary \& Structure Data compared to Market data

For each benchmark job with market data, comparisons were made below, and the following slides provide examples of comparisons.

- Actual Pay comments- Comparison of salaries compared to market $50^{\text {th }}$ percentile ( Highly competitive, Competitive, Possibly Misaligned, leading market and/or below market).
- Salary Structure comments- Comparison of salary structure compared to market 50 th percentile (Highly competitive, Competitive, Possibly Misaligned, leading market and/or below market).
- Next Steps - Possible job structure adjustments, reviewing data matches and appropriateness of current job/salary placements


## Example - Individual Market Comparisons

Accountant II

|  | FY 23 Pay | Increase 8\% |
| :---: | :--- | :--- |
| Actual Pay | Misaligned, below market | Possible misaligned, below market |
| Salary <br> Structure | MINIMUM - competitive, below <br> MIDPOINT - possible misaligned, below <br> MAXIMUM - misaligned, below | MINIMUM - highly competitive, below <br> MIDPOINT - competitive, below <br> MAXIMUM - possible misalignment, below |
| Possible <br> Solution | Consider salary grade change based on <br> market and internal equity, market data <br> aligns with grade 05A, current placement <br> is 04A. | Potential increase moves the salary range into <br> a more competitive level without changing <br> internal equity. |
| MPS Next | Confirm job matches, review internal <br> equity of jobs in O4A and O5A to <br> determine appropriate placement. | Confirm job matches, review internal equity of <br> Sobs. |
|  | Consideration of the Accountant III and IV, <br> connects to long term recommendations. |  |

## Salary Structure Assessment

## CURRENT ASC Salary Structure

- Includes 18 pay grades (additional ranges adjusted for contract days)
- Typical salary range spread is $44 \%$, three first ranges are $25 \%$ to $39 \%$, and top (Chief) range is 20\%)
- Current salary range spreads and presence of different spreads is competitive and in alignment with current practices
- Typical midpoint to midpoint differential is $4.8 \%$, with few significant differences:
- Grade 05A to 06A is a $12.3 \%$ increase
- Grade 16A to 18A is a $26.8 \%$ increase
- The $4.8 \%$ midpoint differential is lower than the typical practice in the market best practice of $10-15 \%$. Smaller midpoint differential may create salary compression.


## Recommendations - Short Term

## Pay and Salary Structure Adjustment:

- Based on FY23 comparison an overall salary structure adjustment of up to 9\% is warranted.
- MPS has already adjusted salary structure by 8\% resulting in a highly competitive relationship with the market at an aggregate level
- MPS to review individual jobs based on summary of comparison to determine if pay grade placement is appropriate or should be adjusted - consider market data and internal equity
- With these $8 \%$ increases this places most of the classified in a highly competitive or competitive positions. In some circumstances these classified positions will be leading the market.


## Recommendations - Long Term

Based on the market data, discussions with MPS Project Team, and assessment of the market comparisons, internal equity, classification and salary structure assessment, there are two tiers of long-term options:

| Long Term Options | Summary of Approach | Benefit | Potential Drawback |
| :---: | :---: | :---: | :---: |
| Tier 1: <br> Refinement <br> Approach <br> (10-15 <br> months) | Compensation-Using market data, develop new ASC salary structure with consistent range spread and midpoint differential based on market data. Assign jobs to pay range by combination or market data and internal equity. | - Shorter time-line <br> - Direct connection to market <br> - Limited MPS involvement (HR and Leadership only) <br> - Lower cost for project work | - Does not address all internal equity concerns <br> - Market data not present for all job titles <br> - Does not address employee allocation to appropriate classification |
| Tier 2: Overall Update (12-18 months) | Classification-Refine classification (job family) structure to redefine bodies and levels of work from content provided by employee questionnaires (and potential interviews), combine with market data to develop new salary structure balancing internal equity and market competitiveness. | - Addresses classification, internal equity, and market <br> - Includes employee input <br> - Longer sustainability <br> - Clean up classification descriptions | - Employee input requires review (Management and HR), and potential disconnect <br> - High level of effort from MPS (HR, Leadership) |

## Recommendations - Summary

## Short Term

Step 1: Increased current pay structure by 8\%

- Ensure all employees at new minimum of increased pay structure - improves MPS alignment with market
Step 2: Placement in Range
- Examine the current time in position for each employee to estimate placement in updated range. Explore modifications to hiring practices related to salary placement.


## Long Term

Review and update the current Classification (Job Family) Structure for the positions in the ASC Salary Structure. Recommend a Full Classification \& Compensation study to:

- Ensure appropriate internal equity (leveled accurately to reflect scope, decision-making, responsibilities, etc.)
- Accurate allocation of individual employees to the classification, resulting in appropriate pay grade placement based on job content.
- Develop and update
- Completed through a ‘Classification Study’ that collects job information from employees within an identified employee group (eg. ASC salary structure)


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## Appendix - Supporting Materials

## Administrators \& Supervisor Salary (ASC-FY24)

Schedule: This group includes positions ranging from administrative assistants through cabinet level and can be either classified or certificated. Salaries range from 200 to 260 days as indicated by Grade:

| Grade | Job Titles |  | Min |  | Mid |  | Max |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 00A | Assistant | \$ | 41,845 | \$ | 47,037 | \$ | 52,231 |
| 01A | Assistant I | \$ | 51,949 | \$ | 60,758 | \$ | 69,568 |
| 02A | Assistant II, Paralegal | \$ | 53,897 | \$ | 64,330 | \$ | 74,762 |
| 02C | Assistant II | \$ | 46,642 | \$ | 55,638 | \$ | 64,636 |
| 03A | Assistant III, Associate I, Technician I, Accountant I | \$ | 55,993 | \$ | 68,184 | \$ | 80,376 |
| 04A | Associate II, Technician II, Accountant II, Performance Auditor I | \$ | 60,209 | \$ | 73,340 | \$ | 86,470 |
| 05A | Associate III, Analyst I, Accountant III | \$ | 64,676 | \$ | 78,866 | \$ | 93,057 |
| 05D | Associate III, Analyst I, Accountant III | \$ | 53,128 | \$ | 68,748 | \$ | 84,368 |
| 06A | Coordinator I, Analyst II, Accountant IV, Performance Auditor II | \$ | 72,584 | \$ | 88,563 | \$ | 104,543 |
| 06C | Coordinator I, Analyst II, Accountant IV, Performance Auditor II | \$ | 62,669 | \$ | 76,405 | \$ | 90,141 |
| 07A | Coordinator II, Analyst III | \$ | 76,038 | \$ | 92,801 | \$ | 109,565 |
| 07C | Coordinator II, Analyst III | \$ | 65,626 | \$ | 80,033 | \$ | 94,441 |
| 08A | Coordinator III, Specialist I | \$ | 79,679 | \$ | 97,269 | \$ | 114,859 |
| 08C | Coordinator III, Specialist I | \$ | 68,761 | \$ | 83,871 | \$ | 98,981 |
| 09A | Supervisor I, Specialist II | \$ | 83,557 | \$ | 101,976 | \$ | 120,395 |
| 09C | Supervisor I, Specialist II | \$ | 72,023 | \$ | 87,872 | \$ | 103,723 |
| 10A | Supervisor II, Specialist III | \$ | 87,497 | \$ | 106,851 | \$ | 126,204 |
| 10C | AP I - Elem, Supervisor II, Specialist III | \$ | 75,448 | \$ | 92,070 | \$ | 108,692 |
| 11A | Manager I, Specialist IV | \$ | 91,693 | \$ | 111,998 | \$ | 132,303 |
| 11C | AP II - MS, Manager I, Specialist IV | \$ | 79,043 | \$ | 96,481 | \$ | 113,917 |
| 12A | Manager II | \$ | 96,106 | \$ | 117,408 | \$ | 138,712 |
| 12C | Manager II, AP III - HS | \$ | 82,787 | \$ | 101,075 | \$ | 119,364 |
| 13A | Manager III | \$ | 100,732 | \$ | 123,084 | \$ | 145,437 |
| 13T | Principal I- K-6, Principal I- K-8 | \$ | 95,424 | \$ | 116,562 | \$ | 137,698 |
| 14A | Director I, Principal I-9-12, Principal I- K-12 | \$ | 105,597 | \$ | 129,048 | \$ | 152,500 |
| 14 T | Principal I-6-8, Principal II-K-8 | \$ | 99,312 | \$ | 121,830 | \$ | 144,347 |
| 15A | Director II, Comptroller, Principal II-9-12, Principal II-K-12 | \$ | 110,695 | \$ | 135,304 | \$ | 159,913 |
| 16A | Sr. Director, Regional Superintendent | \$ | 116,056 | \$ | 141,878 | \$ | 167,698 |
| 18A | Chief | \$ | 163,807 | \$ | 179,895 | \$ | 195,983 |

## Local School Districts

Local K-12 Organizations (62 in total)

| Arrowhead Union |  | Hamilton |  | Menomonee Falls |
| :---: | :---: | :--- | :---: | :---: |
| Brown Deer | Hartford Jt1 | Mequon-Thiensville |  |  |
| Cedarburg | Hartford Union HS | Merton Community |  |  |
| Cudahy | Hartland-Lakeside | Schools |  |  |
| Elmbrook | Indian Community School | Messmer |  |  |
| Fox Point | Kenosha | Milwaukee |  |  |
| Franklin | Kettle Moraine | Mukwonago |  |  |
| Germantown | Kewaskum | Muskego-Norway |  |  |
| Glendale-River Hills | Lake Country | New Berlin |  |  |
| Grafton | LUMIN Schools | Nicolet |  |  |
| Greendale | Maple Dale-Indian Hill | North Lake School |  |  |
| Greenfield | Marquette High | Oak Creek-Franklin |  |  |

## Local School Districts

|  | Local K-12 Organizations (62 in total) |  |
| :---: | :---: | :--- |
| Pewaukee | Swallow | Waterford |
| Port Washington- | University School | HHASD |
| Saukville | Waterford |  |
| Racine Unified | Watertown |  |
| Richmond | Waukesha |  |
| Seton | Wauwatosa |  |
| Sheboygan | West Allis |  |
| Shorewood | West Bend |  |
| Slinger | Whitefish Bay |  |
| South Milwaukee | Whitnall |  |
| St. Anthony | Holy Hill Area |  |
| St. Francis | Northern Ozaukee |  |
| Stone Bank |  |  |

## Benchmark Job Titles

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| ACCOUNTANT II | FIN PLAN \& BUDGET COORD III | PRINCIPAL I | SR DIR - FAC \& MAINT SERV |
| :---: | :---: | :---: | :---: |
| ACCOUNTING ASSISTANT II | FOOD SERV ASST-IN CHG | PRINCIPAL II | SR PROGRAMMER ANALYST I |
| ADMIN ASST III | FOOD SERVICE ASSISTANT | PROCUREMENT ASSOCIATE <br> III | STUDENT ENROLLMENT ASST I |
| ASSESSMENT SPECIALIST III | GROUNDSKEEPERS | REC DISTRICT COORDINATOR II | SUP I-BUILDING OPERATIONS |
| ASST PRIN I ELEM - TRAD (10C) | HEAD START PROGRAM CORDNATR II | REC SUPERVISING ASSOCIATE II | SUPERVISOR I, SCHOOL NURSING |
| ASST PRIN II - MS ES (11C) | HUMAN RESOURCES SVCS ASST | REGIONAL SUPERINTENDENT | SYSTEMS ADMINISTRATOR |
| ASST PRIN III - HS IB (12C) | INFORMATION SPECIALIST | RESTORATIVE PRAC CO | TALENT MNGMNT SPECIALIST I |
| AUTO MECHANIC | INTERPR-DHH | SCH NURSING ASSOC | TECH SUPPORT SUPERVISOR I |
| BENEFITS ASSOCIATE I | INVENTORY CLERK | SCH SAFETY ASST | EXECUTIVE ASSISTANT TO THE SUPERINTENDENT |
| BLDG SERV HLPR I | IT SERVICE TECHNICIAN | SCH SECRETARY I- | COMPTROLLER |
| BOILER ATTENDANT | LIBRARY MEDIA SPECIALIST | SCHOOL BOOKKEEPER - 12 MONTH | SR. DIRECTOR, TECHNOLOGY |
| CHIEF ACADEMIC OFFICER | MGR I - PROCUREMENT | SCHOOL ENGINEER I | SR. DIRECTOR, SCHOOL \& COMMUNITY RECREATION |
| CHIEF FINANCIAL OFFICER | MGR II - EARLY CHILDHOOD LRNG | SCHOOL KITCHEN MGR I | CERTIFIED PHYSICAL THERAPIST CERTIFIED |
| CHIEF HUMAN RESOURCES OFFICER | MGR III - MAINT \& REPAIR SERV | SCHOOL NURSE | SR. DIRECTOR, STUDENT SERVICES |
| CHIEF SCHOOL ADMIN OFFICER | NUTRITION ASSOCIATE III | SCHOOL PSYCH | PRINCIPAL III |
| CHILDREN'S HEALTH ASSISTANT | PARA ED ASST | SCHOOL SOCIAL WORKER | PROFESSINAL DEVELOPMENT SPECIALIST |
| CURRICULUM SPECIALIST IV | PARA-PARENT INVOLVEMENT | SOCIAL WORK AIDE II | MANAGER II, OPERTIONS (SCHOOL NUTRITION) |
| DEAN OF STUDENTS | PAYROLL ASSISTANT II | SPEC ED PROG SUPVR I | OCCUPATIONAL THERAPIST |
| DIETITIAN SPECIALIST I | PEOPLESOFT ADMINISTRATOR | SPEC SERV REGIONAL MGR II | PAYROLL MANAGER |
| EMPLOYMENT REL SPECIALIST III | PLANNING ASSISTANT II | SPEECH PATHOLOGIST |  |
| SECRETARY II | SUPERVISOR I, NETWORK ADMIISTRATION | TECHNOLOGY SUPPORT TECHNICIAN |  |

