



REPORT TO THE MILWAUKEE BOARD OF SCHOOL DIRECTORS: AUGUST 2020

The Office of Accountability and Efficiency (OAE) was established to enhance transparency, oversight, and accountability to the District's financial operations; to evaluate fiscal performance; and to recommend solutions in furtherance of fiscal stewardship of Milwaukee Public Schools. Each month, the OAE monthly report will provide a highlight of one area of the OAE Work Plan and Work Plan progress from the previous month.

Work Plan Highlight: Independent Hearing Officer (IHO) Assignments

The Office of Accountability and Efficiency maintains a list of qualified Independent Hearing Officers (IHO) and randomly selects IHOs when requested by the Department of Employee Rights and Employment Relations. Qualified IHO's may include, but are not limited to, those individuals available to be impartial hearing officers through the Wisconsin Employment Relations Commission or the Wisconsin Association of School Boards. The OAE uses an automated process for officer selection and notification to ensure fully independent assignment for each request. The OAE completed eight IHO assignments in FY20 and has completed seven IHO assignments to-date in FY21. This work is in accordance with Administrative Policy 6.16, Complaints and Grievances: Staff; the MPS Employee Handbook Part V; and District procedures for employee grievances.

Accountability and Efficiency Services

Between July 22, 2020 and August 19, 2020, Accountability and Efficiency Services fulfilled one request for information/research, one request for data analysis/visualization, and one request for independent hearing officer (IHO) assignment. Additionally, Accountability and Efficiency Services fulfilled four constituent inquiries and completed three special projects.

During the reporting project, Accountability and Efficiency Services coordinated the development of an application for the Century Foundation's Bridges Collaborative as a first implementation step of Resolution 2021R-005 to develop a regional equity and desegregation plan.

Accountability and Efficiency Services also continued to support the District's implementation of Administrative Policies 3.09 and 6.35.

Contract Compliance Services

During the reporting period, Contract Compliance Services graduated its first cohort of students participating in a virtual job-readiness training program with its Mission Aligned Partner (MAP) Lead2Change. Students worked diligently over the past six weeks with mentors and career coaches. They also worked with a publishing company to create an anthology titled *The Quarantined Teen: Life Interrupted*, which will launch later this month.

CCS continued to advance the employment training road map for Administrative Policy 3.13, Communities in Need (COIN), by conducting site visits on active general construction projects within the Department of Facilities and Maintenance. Data collected will be presented to MAPs during the upcoming COIN focus group and will help inform the development of future contractor policies and procedures.

Also during the reporting period, CCS completed its participation in the City of Milwaukee disparity study review.

Contract Compliance Services also continued to support the District's implementation of Administrative Policies 3.10 and 3.13.