



## REPORT TO THE MILWAUKEE BOARD OF SCHOOL DIRECTORS: FEBRUARY 2021

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The Office of Accountability and Efficiency (OAE) was established to enhance transparency, oversight, and accountability to the District's financial operations; to evaluate fiscal performance; and to recommend solutions in furtherance of fiscal stewardship of Milwaukee Public Schools. Each month, the OAE monthly report will provide a highlight of one area of the OAE Work Plan and Work Plan progress from the previous month.

### *Work Plan Highlight: RFP/BID Appeals*

In accordance with Administrative Policy 3.09, Purchasing and Bidding Requirements, the BID/RFP appeals process allows for vendors or prospective vendors to formulate a protest regarding alleged irregularities or improprieties during the MPS procurement process. The OAE independently reviews all appeals and formulates a recommendation within 10 days of receiving the appeal. The OAE processed one RFP/BID appeal in FY20.

### *Accountability and Efficiency Services*

Between January 19, 2021 and February 15, 2021, Accountability and Efficiency Services fulfilled 11 requests for information/research, one request for independent hearing officer (IHO) assignment, two requests for data analysis/visualization, and one constituent inquiry. Additionally, Accountability and Efficiency Services completed five special projects.

Also during the reporting period, Accountability and Efficiency Services worked to increase capacity for implementation of Administrative Policy 6.35, Whistleblower Protections. This work was made necessary by the increasing number of reports received by the Office of Accountability and Efficiency and reflects the OAE's commitment to both receive and review all reports with fidelity. Ongoing capacity building efforts include physical enhancements to ensure confidentiality of reports and a thorough review of office procedures for receiving and reviewing reports. These enhancements will ensure that the OAE's capacity to implement Administrative Policy 6.35 can support the volume of concerns raised under this policy.

Accountability and Efficiency Services also continued to support the District's implementation of Administrative Policies 3.09 and 6.35.

### *Contract Compliance Services*

Contract Compliance Services continued to support the District's implementation of Administrative Policies 3.10 and 3.13.