



## REPORT TO THE MILWAUKEE BOARD OF SCHOOL DIRECTORS: SEPTEMBER 2019

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The Office of Accountability and Efficiency (OAE) was established in 2010 to enhance transparency, oversight, and accountability to the district's financial operations; to evaluate fiscal performance; and to recommend solutions in furtherance of fiscal stewardship of Milwaukee Public Schools.

With the OAE approaching 10 years in operation, a broad strategic planning process will be conducted during the FY20 year to ensure that the office continues to provide the highest level of service to the district and its constituents. The goals of the strategic planning process are as follows:

- Goal One: Evaluate the work conducted by OAE since inception, evaluate the office capacity used for recurring work and required for non-recurring work, and review relevant policies and procedures
- Goal Two: Reaffirm or revise the mission, vision, and responsibilities of the office, reaffirm or revise relevant policies and procedures, and establish future priorities
- Goal Three: Introduce an annual plan of work, including metrics for plan evaluation

The process, which began with the Board's action on July 25, 2019, will be completed in five phases:

- Structuring and staffing
- Strategic alignment
- Work plan development
- Budget development
- Metrics development

Work will be completed by June 30, 2020 with regular updates and reports being provided to the Board throughout the process. Current work within the office will not be interrupted or delayed during the strategic planning process.

### *Accountability and Efficiency Services*

Pending Board action on recommended administrative appointments, structuring and staffing of Accountability and Efficiency Services will be complete, in alignment with the OAE's strategic planning process. Through this work, an equity review was conducted, two vacancies were filled, and the service area was structured to increase efficiency within the office.

Moving forward, Accountability and Efficiency Services will take the lead on phase two of the strategic planning process: strategic alignment. Through this process, the team will analyze the Board's initiatives and priorities while considering the District's most significant challenges and opportunities. The output of this process will be work plan recommendations for the Board's consideration and approval.

### *Contract Compliance Services*

Pending Board action on recommended administrative appointments, structuring and staffing of Contract Compliance Services (CCS) will be complete, in alignment with the OAE's strategic planning process. Through this work, an equity review was conducted, and the service area was reaffirmed to continue implementing the District's Historically Underutilized Business (HUB) program, Communities in Need Initiative (COIN) and student employment and engagement efforts, as set forth in Administrative Policies 3.10 and 3.13.

*Johnson Controls International Student Engagement Event*

Next month, Johnson Controls International (JCI) will host its annual meeting in Milwaukee. To promote this year's conference theme, "Tomorrow Needs You," CCS will facilitate JCI visits of its North America and Latin America teams to MPS high schools, where representatives will engage motivated MPS students and school leaders in a dialogue about the future of technical training in our communities. Visits will take place on October 21, 2019 from 12:00pm to 2:00pm at the following schools:

- Casimir Pulaski High School
- Barack Obama School of Career and Technical Education
- Bay View High School
- North Division High School
- South Division High School
- James Madison Academic Campus (JMAC)
- Lynde and Harry Bradley Technology and Trade School

Conversations will focus on the heating, ventilation, and air conditioning (HVAC) industry, sustainable energy use, and work values we can share.