



Strategic Partnerships and Customer Service

Christy Stone, Director

May 2023

Dr. Keith P. Posley Superintendent

Five Priorities for Success



Family Engagement Framework



Family Engagement Opportunities

- District Advisory Council
- The Parent Coordinator Community of Practice (PCCP)
- Take Home Family Engagement Kits
- 1400 family engagement activities and events conducted





Parent Coordinator Institute Topics

August

- Family Engagement Framework & Title I Overview
- Parent Coordinator Role & Responsibility

October

- Gender and Inclusion Overview Part 1
- School Improvement Plan
- Milwaukee Parent Institute
- District Multicultural Multilingual Advisory Council (DMMAC)

November

- Gender and Inclusion: Part 2
- Fundraising
- School Website Basics

December

- Mango Language
- Kindergarten
 Enrollment Fair &
 Overview
- School Website Basics
- Parent Portal Overview
- Kindergarten
 Enrollment Fair &
 Overview

Parent Coordinator Institute Topics

January

- Immigrant Grant & Lessons Learned
- Extended Learning Opportunities
- English as Second Language
- City of Milwaukee (Office of African-American Affairs)

February

- School Counselor Overview
- National Alliance on Mental Illness (NAMI) Overview
- Marketing Tool Kit
- Family Leadership Organizations
- Parenting Network
- Financial Literacy

March

- Gender and Identity Inclusion (Repeat) Part 2
- Special Session: Really Good Stuff Family Engagement Kits
- Book Creator Session
- Staffing Opportunities in MPS

April

- Filter Water, Not Kids - Healthier Hydration In Your School
- Center for Self-Sufficiency
- Parenting Network
- Wisconsin Challenge Academy
- Milwaukee Rec Summer Camps & Hiring

May

• End of the Year Closeout & Celebration

Family Customer Service

MPS Customer Service Team

Welcome Center Staff

District-Wide Customer Service Training



Plans for 2023-24

- Expansion of adult literacy services
- New family events that support academics and learning
- Programming for Specialized Services families
- Male-focused family engagement
- Family engagement professional development sessions for teachers and administrators



Volunteer Initiatives

2023 Volunteer of the Year Recipients



Yudit Rivas: Greenfield Bilingual School



Marjan Nezafat: Refugee Students



Carrie Cooke: Auer Avenue School



Candida Diaz: Hayes Bilingual School



Kathleen Conway: Bethune Academy





Questions?