



### Strategic Partnerships and Customer Service

**Christy Stone, Director** 

May 2023

Dr. Keith P. Posley Superintendent

### Five Priorities for Success



# **Family Engagement Framework**



# **Family Engagement Opportunities**

- District Advisory Council
- The Parent Coordinator Community of Practice (PCCP)
- Take Home Family Engagement Kits
- 1400 family engagement activities and events conducted





### **Parent Coordinator Institute Topics**

#### August

- Family Engagement Framework & Title I Overview
- Parent Coordinator Role & Responsibility

#### October

- Gender and Inclusion Overview Part 1
- School Improvement Plan
- Milwaukee Parent Institute
- District Multicultural Multilingual Advisory Council (DMMAC)

#### November

- Gender and Inclusion: Part 2
- Fundraising
- School Website Basics

#### December

- Mango Language
- Kindergarten
  Enrollment Fair &
  Overview
- School Website Basics
- Parent Portal Overview
- Kindergarten
  Enrollment Fair &
  Overview

### **Parent Coordinator Institute Topics**

#### January

- Immigrant Grant & Lessons Learned
- Extended Learning Opportunities
- English as Second Language
- City of Milwaukee (Office of African-American Affairs)

#### February

- School Counselor Overview
- National Alliance on Mental Illness (NAMI) Overview
- Marketing Tool Kit
- Family Leadership Organizations
- Parenting Network
- Financial Literacy

#### March

- Gender and Identity Inclusion (Repeat) Part 2
- Special Session: Really Good Stuff Family Engagement Kits
- Book Creator Session
- Staffing Opportunities in MPS

#### April

- Filter Water, Not Kids - Healthier Hydration In Your School
- Center for Self-Sufficiency
- Parenting Network
- Wisconsin Challenge Academy
- Milwaukee Rec Summer Camps & Hiring

#### May

• End of the Year Closeout & Celebration

### **Family Customer Service**

### **MPS Customer Service Team**

### Welcome Center Staff

District-Wide Customer Service Training



### **Plans for 2023-24**

- Expansion of adult literacy services
- New family events that support academics and learning
- Programming for Specialized Services families
- Male-focused family engagement
- Family engagement professional development sessions for teachers and administrators



# **Volunteer Initiatives**

#### **2023** Volunteer of the Year Recipients



Yudit Rivas: Greenfield Bilingual School



Marjan Nezafat: Refugee Students



Carrie Cooke: Auer Avenue School



Candida Diaz: Hayes Bilingual School



Kathleen Conway: Bethune Academy





# **Questions?**