



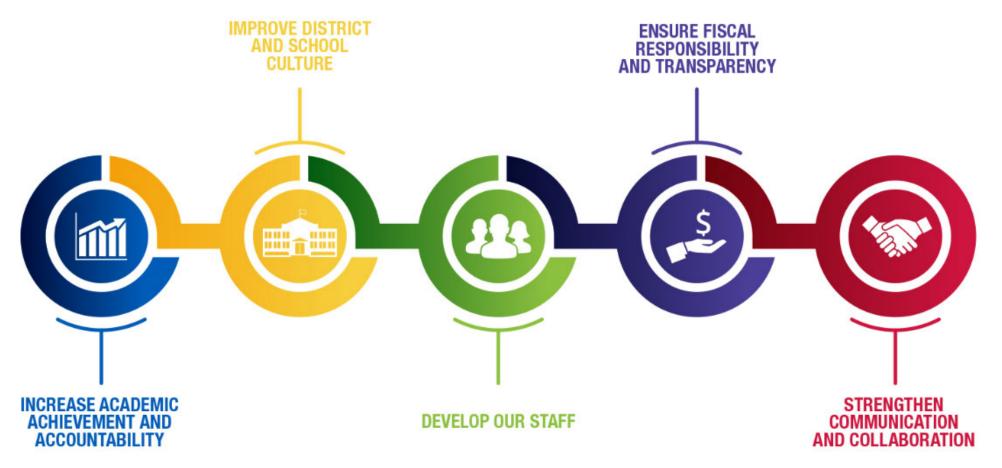
MILWAUKEE PUBLIC SCHOOLS

Fiscal Year 2021–22 Audit Findings Update

December 19, 2023

Dr. Keith P. Posley *Superintendent*

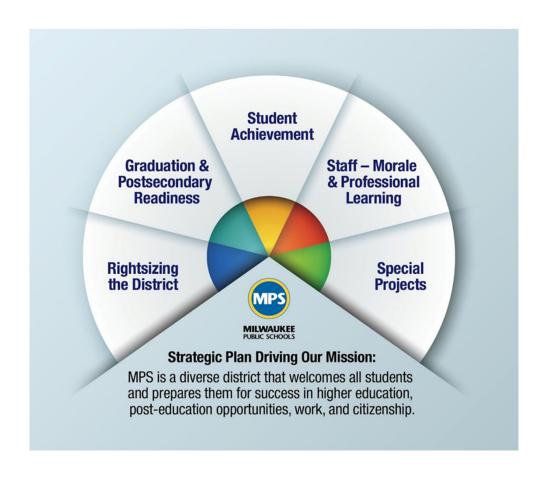
Five Priorities for Success





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MPS Strategic Plan





The Team and the Priorities

ONE TEAM TO SOLVE CHALLENGES

The Comptroller, Financial Reporting Manager, and Grant Accounting Coordinator positions all saw personnel changes in Fiscal 2023. MPS is in the process of re-staffing the impacted departments, but in the interim, outside accounting support services through Robert Half were utilized to assist in the preparation of the year-end financial statements as well as the schedule of expenditures of federal and state awards. MPS also engaged Protiviti to support overall process improvement and the remediation of material weaknesses.

Team Augmentation MPS Office of Finance Subject Matter Consulting Several roles augmented across the Responsible for: Finance Department to bring enhanced ✓ Safeguarding the District's assets; bringing focus to: overall core expertise ✓ ensuring a system of adequate internal controls; project team related to: ✓ ensuring compliance with various legal and **Programs** leaders members statutory requirements; and Accounting leadership ✓ providing reliable financial & budgetary Budget development **Material Weakness Remediation** information Financial reporting **Grant Accounting & Reporting** Oversight of the following areas: **Project Management** Converted 6 individuals to **Budget Services** Accounting **Process Documentation / Enhancement** permanent roles Payroll Finance Procurement • State & Federal Programs **Public Sector Industry Best Practices**



Fiscal Year 2021 - 2022 Findings

Prior Year Finding	Corrective Action	
Employee Receivables	Standard Operating Procedures: Program admission/withdrawal Billing Monitoring amounts owed	 Sponsorship agreement compliance Collection of amounts owed
Financial Close & Reporting	Adequate staffingReorganizationFinancial reporting checklist	 Standard operating procedures Review process
Contract Invoicing	 Professional development Review by contract sponsor 	SamplingAccounts payable invoice system
No Valid License	 Added a license compliance assistant in the fall budget Worked closely with DPI to ensure a thorough process Reorganization 	Set up Fund 27 to properly budget and account for special education costs throughout the year
Medicaid	 Professional development Medicaid vendors reviewed standard operating procedures 	Cross-training of staffQuarterly check-ins
Transportation	Created, tested and used a technology solution	



Activities Planned and Completed

Phase I - Benefits Achieved to Date

Phase II - Opportunities for Continued Improvement

PEOPLE

- Filled critical roles with quality resources to manage day-to-day accounting and finance operations
- Implemented interdepartmental collaboration strategies through daily touchpoints to improve alignment across teams.
- Brought operational discipline to ensure timely delivery of audit requests
- Created strategy to examine workload allocation across departments

- Compile and analyze survey responses to recommend "right size and right skill" considerations
- Evaluate training and on-going "refresh" training opportunities for current team members to maximize productivity and quality

PROCESS

- Created and maintained Project Plan to maximize productivity and ensure timely audit deliverables
- Built standards for processes
- Documented observations and improvement opportunities
- Updated the Standard Operating Procedure (SOP) for Construction in Progress Accounting
- Completed and enhanced the Grant Reporting process
- Identified and documented all Grants data sources
- Validated remediation and drafted all six responses to the Summary Schedule of Prior Audit Findings (SSPAF)
- Continue to implement process improvements and detective controls related to material weaknesses (known deliverables in process)
- Continue drafting updated process flows and SOPs hold meetings to discuss and walk through current roles and responsibilities
- Identify additional process automation opportunities

TECHNOLOGY

- Discovery completed related to new Accounts Payable system
- Creation of business incident report tracking (BIRT) reports
- Supported elements of system implementation including cross functional collaboration and project management
- Implement automated dashboarding capabilities to track key performance indicators (KPIs) for Finance, Accounting, and Technology teams
- Implement project management tools across organization
- Evaluate system enhancements or replacements



Summary

TOP THREE PRIORITIY PROCESS IMPROVEMENTS

Centralize and clean-up the **Inventory of Standard Operating Procedures (SOPs)**, update procedures as needed, and establish a periodic review process moving forward. Clearly define **Roles & Responsibilities** for all staff within the SOPs; assess and re-allocate workloads as deemed prudent. Reinforce procedures through regular mandatory trainings or acknowledgements.



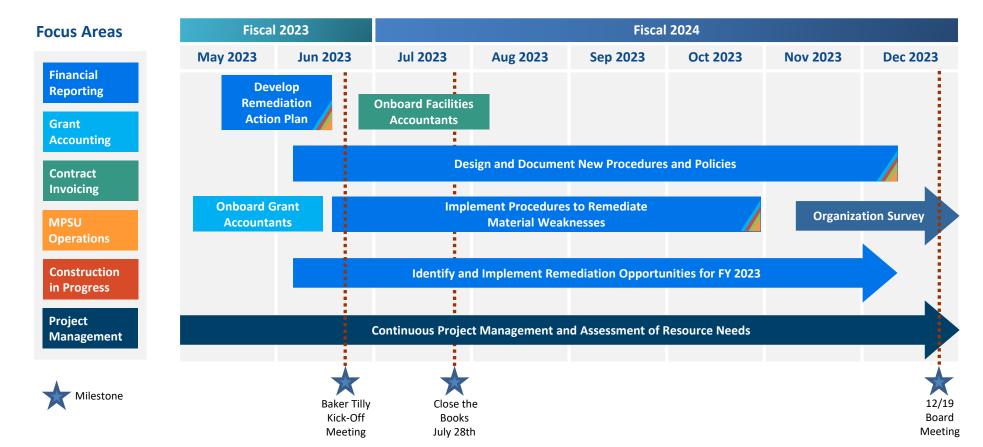
Develop a common **Calendar** and establish regular cadences for touchpoints and reporting to support strategic planning. Prioritize and allocate tasks throughout the year to ensure sufficient time and resources for completion.



Assess **BusinessPlus Capabilities** regarding subledger integration, automated controls, dashboards and reporting, and approval workflows. Automate manual tasks, where possible, to increase accuracy and efficiency.



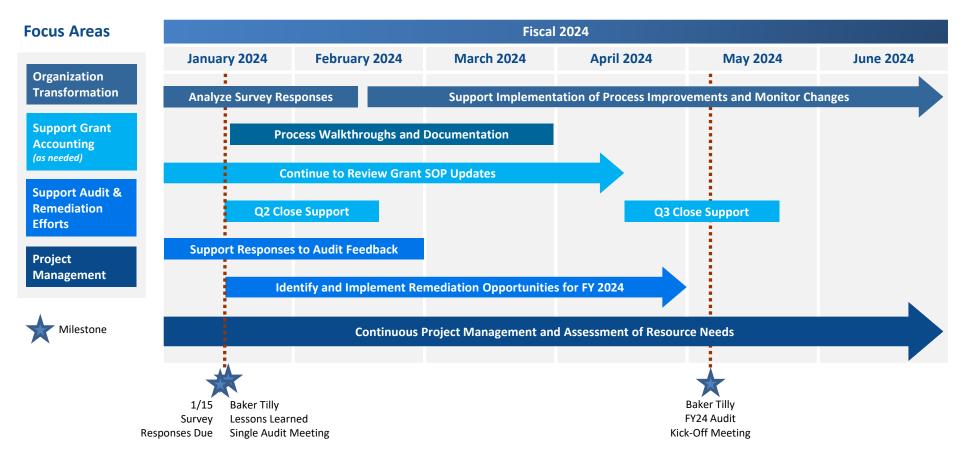
Phase I Roadmap December 2023





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DRAFT Phase II Roadmap for 2024





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Thank You!