



**(ATTACHMENT 9) ACTION ON THE AWARD OF EXCEPTION-TO-BID REQUESTS**

Contract Requisition Number: CR056016  
 Contract Number: C030933  
 Vendor Number: V031535

**SERVICE ORDER**

THIS SERVICE ORDER ("Service Order"), is executed and effective upon the date of the signature set forth in the signature block below ("Effective Date") and is by and between Charter Communications Operating, LLC on behalf of those operating subsidiaries providing the Service(s) hereunder ("Spectrum") and Customer (as shown below) and is governed by and subject to the **Spectrum Enterprise Service Agreement entered into by the Parties and Effective Date of February 5, 2019** (the "Service Agreement") Except as specifically modified herein, all other terms and conditions of the Service Agreement shall remain unamended and in full force and effect.

**Spectrum Enterprise Contact Information**

Contact Jan Elger Telephone (262) 388-0313 Email janice.elger@charter.com
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**Customer Information**

Customer Name Milwaukee Board of School Directors dba Milwaukee Public Schools	Order # 13115080	
Address 5225 W Vliet St HC SIP Milwaukee WI 53208		
Telephone (414) 475-8660	Email meyerca@milwaukee.k12.wi.us	
Contact Name Chad Meyer	Telephone (414) 475-8660	Email meyerca@milwaukee.k12.wi.us
Billing Address 5225 W Vliet St HC SIP Milwaukee WI 53208		

**NEW AND REVISED SERVICES AT 5225 W Vliet St Unit HC SIP, Milwaukee WI 53208**

Service Description	Order Term	Quantity	Monthly Recurring Charge(s)	Total Monthly Recurring Charge(s)
35,000 Minutes	36 Months	1	\$ 0 00	\$ 0 00
DID Block 100 Numbers	36 Months	6	\$ 0 00	\$ 0 00
DID Block 1000 Numbers	36 Months	7	\$ 50 00	\$ 350 00
DID Block 20 Numbers	36 Months	6	\$ 3 00	\$ 18 00
Enterprise Trunking	36 Months	160	\$ 13 50	\$2,160 00
Trunk Overflow	36 Months	1	\$ 24 95	\$ 24 95
<b>TOTAL*</b>				<b>\$2,552.95</b>

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<b>NEW AND REVISED SERVICES AT 6620 W Capitol Dr Unit HC SIP, Milwaukee WI 53216</b>				
Service Description	Order Term	Quantity	Monthly Recurring Charge(s)	Total Monthly Recurring Charge(s)
35,000 Minutes	36 Months	1	\$ 0 00	\$ 0 00
DID Block 100 Numbers	36 Months	12	\$ 7 50	\$ 90 00
DID Block 1000 Numbers	36 Months	7	\$ 50 00	\$ 350 00
DID Block 20 Numbers	36 Months	3	\$ 3 00	\$ 9 00
Enterprise Trunking	36 Months	160	\$ 13 50	\$2,160 00
Trunk Overflow	36 Months	1	\$ 24 95	\$ 24 95
<b>TOTAL*</b>				<b>\$2,633 95</b>

<b>NEW AND REVISED SERVICES AT 5225 W Vliet St , Milwaukee WI 53208</b>				
Service Description	Order Term	Quantity	Monthly Recurring Charge(s)	Total Monthly Recurring Charge(s)
35,000 Minutes	36 Months	1	\$ 0 00	\$ 0 00
DID Block 100 Numbers	36 Months	18	\$ 7 50	\$ 180 00
DID Block 1000 Numbers	36 Months	7	\$ 50 00	\$ 350 00
DID Block 20 Numbers	36 Months	1	\$ 3 00	\$ 3 00
Enterprise Trunking	36 Months	160	\$ 13 50	\$2,160 00
Trunk Overflow	36 Months	1	\$ 24 95	\$ 24 95
<b>TOTAL*</b>				<b>\$2,717.95</b>

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- 1 **TOTAL CHARGE(S).** Total Monthly Recurring Charges and Total One-Time Charges are due in accordance with the monthly invoice.
- 2 **TAXES** Plus applicable taxes, fees, and surcharges as presented on the respective invoice(s)
- 3 **SPECIAL TERMS**
  - a. For purposes of this Service Order, the Parties understand and agree that they intend to enter into a new Service Order prior to the conclusion of the initial Order Term or, if agreement is not reached, provide notice in accordance with the Service Agreement a Party's desire to terminate the Services ordered herein prior to monthly renewals.
  - b. Spectrum agrees that in the event it must provide notice to decline or terminate this Service Order due to those conditions set forth in Section 4 of the Service Agreement, it will use commercially reasonable efforts to provide such notice not less than thirty (30) days' prior to such action
  - c. Any additional domestic and international long distance calls exceeding the minutes of use package will be charged at the rates listed at [www.enterprise.spectrum.com](http://www.enterprise.spectrum.com) Toll Free calls exceeding the minutes of use package will be charged at the toll free rate plan associated with the toll free number

By signing below, the signatory represents they are duly authorized to execute this Service Order

Authorized Signature for Customer	Authorized Signature for Customer
By	By
Name Janine Adamczyk	Name Keith P. Posley, Ed.D.
Title Director, Procurement & Risk Management	Title Superintendent of Schools
Date	Date

<b>Charter Communications Operating, LLC By: Charter Communications, Inc., its Manager</b>	
By	
Name	
Title	
Date	

Authorized Signature for Customer  
 By: \_\_\_\_\_  
 Name: Robert E. Peterson  
 Title: President, Milwaukee Board of School Directors  
 Date: \_\_\_\_\_

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**Spectrum™ Business Voice and Trunk Services E911 Acknowledgment**

**Customer Name: Milwaukee Board of School Directors dba**

**Milwaukee Public Schools**

**Billing Address: 5225 W Vliet Street HC SIP Milwaukee WI 53208**

Please confirm that you understand this important information regarding E911 access and Spectrum Business Voice and Trunk Service.<sup>1</sup>

**The customer premises equipment (“CPE”) used for Spectrum Business Voice and Trunk Service (“Spectrum Business CPE”) is electrically powered and, in the event of a power outage or Spectrum network failure, E911 services may be unavailable.**

When you dial 911, your service address is automatically provided to an emergency services provider. Spectrum Business CPE must not be moved to a new service address without first contacting Spectrum to identify your new service location. If you move the Spectrum Business CPE to a new service address without authorization and dial 911, you will need to provide your address to the 911 operator or your call may be misdirected to the wrong location or wrong emergency provider.

During the first 72 hours after initiating service or advising us of an address change, if you dial 911, you must provide your new service address to the emergency operator. This is necessary to ensure emergency services are dispatched to your new service address because the emergency operator may not have the new service address in their records. In some locations, depending on the equipment used by local governments to provide 911 service, you will always need to convey the 911 service location information to the emergency operator.

You agree to specifically advise each end user of Spectrum Business Voice and Trunk Service, prominently and using the highlighted language provided above, of the circumstances under which E911 service may not be available through Spectrum Business Voice and Trunk Service. You also agree to distribute E911 Safety Stickers, as supplied by Spectrum, to all end users of the Spectrum Business Voice and Trunk Service and instruct each end user to place an E911

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<sup>1</sup> “Spectrum” refers to Charter Communications Operating, LLC and its subsidiaries providing you the Services

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Safety Sticker on or near any telephone or other voice-enabled equipment used in conjunction with the service.

You must ensure that all alarm, security, medical and/or other monitoring systems and services are tested to validate proper operation after Spectrum Business Voice and Trunk Service is installed. You will not activate Custom Caller ID for Trunks unless the customer-defined telephone number is active and assigned to you and you employ a customer premises equipment solution that ensures that outbound emergency/911 calls are routed to an appropriate public safety answering point or other responding agency based on the caller's location, in a manner consistent with applicable law.

By signing my name below, I acknowledge that the Customer has received and understands this Notice and Acknowledgement and agrees to the obligations described above.

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(Authorized Customer Signature)

(Date Signed)

Janine Adamczyk

Director, Procurement & Risk Management

(Printed Name)

(Title)

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(Authorized Customer Signature)

(Date Signed)

Keith P. Posley, Ed.D

Superintendent of Schools

(Printed Name)

(Title)

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Authorized Customer Signature

Date Signed

Robert E. Peterson

President, Milwaukee Board of School Directors